

February 22, 2021

Clint & Anna Crill

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To Whom It May Concern,

I am writing on behalf of Coon Valley Telco and their desire to provide broadband services across Iowa. According to the "Iowa Broadband Availability Map", version 3, my address is listed as an underserved area. Southwest Iowa is in desperate need of broadband and should be of top priority for such services.

My husband owns a golf course management company and farms with his family. It is so important for us to have a reliable, consistent internet service to order parts, equipment, grain, and keep up to date on the always changing information of this industry. The internet is parallel in him making a living for our family and keeping our business successful. I work for a real estate company and could work from home if we had adequate internet service. But due to the poor quality of our internet service, this is not an option. This would be most helpful when our children are required to attend online classes for school. We currently have to make different accommodations for them to attend online classes (outside of our home) while I work. If we were to benefit from broadband services, I could assist our children in their schooling while also being available for my job, all while at home. And it is no secret that with the nation-wide pandemic, at home is the safest place for everyone to be.

Thank you for considering our plea for broadband internet in our underserved area. If you have any questions, concerns, or need more substantial information as to why we need broadband internet services, please contact us directly.

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